



Merced County Behavioral Health Board Meeting

September 6, 2016

3:00 pm – 5:00 pm

1137 B Street, Merced, CA

Present:

Iris Mojica de Tatum, Chair; Richard Hawthorne, Vice-Chair; Mary Ellis; Kim Carter; Mary Hofmann; Vince Ramos; Supervisor Hub Walsh; Sally Ragonut; Keng Cha, Roger Moua

Absent:

Paula Mason, Secretary

Others Present:

Sharon Mendonca; Chris Kraushar, PRA; Sharon Jones; Liz Freitas; Micki Archuleta; Kurt Craig; Carol Hulsizer, Recorder

MINUTES

I. Call to Order / Flag Salute / Roll Call

Chair Iris Mojica de Tatum called the meeting to order at 3:00 p.m. The flag salute was done. Roll call was taken.

II. Mission Statement

Sally read the Mission Statement.

III. Approval of Minutes from July 5, 2016 (BOARD ACTION)

Action/Recommendation: M/S/C (Hofmann / Ragonut) to approve the minutes for July 5, 2016.

IV. Approval of Minutes from August 2, 2016 (BOARD ACTION)

Action/Recommendation: Vince commented that under #4 – Opportunity for Public Input – his comment regarding his admission to the Wellness Center was not complete. His complete comment was “. . . he has been turned away from entering and the last time he was asked to sign a confidentiality statement by staff and was still refused entrance.” M/S/C (Hofmann / Mojica de Tatum) to approve the minutes for August 2, 2016 with noted change from Vince.

V. Opportunity for public input. At this time any person may comment on any item which is not on the agenda.

Discussion/Conclusion: Mary H. passed out flyers of the NAMI event scheduled for this Friday – Up From the Depths. It should be quite interesting. The 30 minute video that NAMI made in Merced will also be shown. The Family-to-Family class has very few in attendance this time. If anyone knows anyone who may want, or need this class, please contact NAMI.

Sally commented on the last minutes and it was stated that there were three vacancies on the MHSA program positions and all were Mental Health Clinicians. She questioned when these will be filled.

Vince suggested that when financial reports, and other paperwork, is presented to the Board, it should be held over to the following meeting so that the Board can examine the paperwork and have better questions.

Vince understands that at the Halloween Event in October there will be salad and chips and all the ingredients are being put into a garbage bag, shaken, and then served to clients. This is not right. He suggested buying Subway sandwiches.

Vince commented that the Board should be allowed to be educated on the law and ethics for the Merced County healthcare providers scheduled for September 22nd. This training would help Board members understand the guidelines of this ethics training so that when someone comes before the Board they will have better knowledge of treatment violations. The lawyer covers topics in detail about confidentiality, client mistreatment, liability issues for staff, mental health laws, duty to warn requirements; these are all things the Board should be aware of. The Board should be allowed to attend this training. Iris asked that Vince talk to Kurt Craig about compliance and training issues.

Recommendation/Action: Per Sally's request, the October agenda will have an agenda item entitled "Positions Being Recruited For"; this will be for the entire Department, not just MHSA positions.

VI. Welcome New Board Member – Roger Moua
<i>Discussion/Conclusion:</i> The Board welcomed Roger Moua. Roger stated that he is happy to be on this Board and he looks forward to working with everyone. Iris asked that everyone introduce themselves.
<i>Recommendation/Action:</i> None
VII. New Board Applications a. Perez, Angelo (BOARD ACTION)
<i>Discussion/Conclusion:</i> Kim stated that Angelo would be an excellent Board member. He has a lot of passion and compassion with the things he is interested in and things he has been working on.
<i>Recommendation/Action:</i> M/S/C (Carter / Hofmann) to accept Angelo Perez's application to the Board. Supervisor Walsh recused himself from this vote because he will vote on this in the future.
VIII. HIPAA Training – Kurt Craig
<i>Discussion/Conclusion:</i> Kurt went over his PowerPoint presentation. He discussed medical privacy law which includes HIPAA, 42 CFR part 2 (HIPAA version for alcohol and drug services), the California Medical Information Act and the California Personal Information Act (civil code 1798). Individuals as well as a facility can be held personally liable for damages (civil and criminal). HIPAA is past, present, or future medical or mental health conditions and can be used to identify an individual. He mentioned the 18 direct identifiers. The question came up regarding the application for this Board and Kurt asked to see the applications. Kurt stated that everything said at this meeting is "public" and any information or documents provided to this Board are public documents. Richard stated that there are Board members who have been consumers and information is provided to the other Board members in regards to contact information – email addresses, phone numbers. Kurt stated that if you are acting as a Board member, then you are a Board member. If you are acting in the capacity of a consumer, then you are a consumer and you get all the consumer protections. Once you become a Board member, you are in a public venue. Once you leave the Board member relationship, then you become a consumer again and you are protected under consumer protections. Vince questioned if a consumer gave a verbal okay to be introduced as a consumer, is this a HIPAA violation? Kurt responded it could be yes or no. The answer could be no because the consumer has given a verbal authority – it is always better to get it in writing – to do so. But, yes it could be if you do not have the verbal authorization to do so. Kurt's recommendation was to always have the person that wants to identify themselves as a consumer, to do it themselves – don't do it for them. Kurt continued with the State law and how it differs from Federal law in that it is more expansive; it covers more than protected health information – it includes personal/confidential information as well.
<i>Recommendation/Action:</i> Carol will email the Board applications to Kurt for his review.
IX. Behavioral Health Integration Update – Kurt Craig
<i>Discussion/Conclusion:</i> This is moving forward. There is an item going to the BOS on the 20 th . They will be changing the names of most of the management positions to incorporate Behavioral Health and Recovery Services. The architect for the new building will come up with the new signage; thus, all building signs will not be changed until that time. Flyers and posters should be out in the Department and public areas.
<i>Recommendation/Action:</i> Information only
X. Cultural Competency Training – Sharon Jones
<i>Discussion/Conclusion:</i> Sharon went through her PowerPoint on Cultural Competence. The Board needs to know cultural competence because they have advisory power to make decisions on individuals being served. Culture includes a lot of different things – the practices that we have, our belief system, our values, languages we speak, how we communicate, racial, ethnic, religious, and social. There are three levels of cultural competence – individual, organizational and culturally. There are many cultural considerations, i.e., ethnicity, race, country of origin, gender, age, socio-economic status, primary language, English proficiency, criminal justice involvement, immigration status, political climate, etc. We need to be mindful of the culture we are addressing. The essential elements on the organizational side are: value diversity; have continuous self-assessment of ourselves and Board; know how to manage difference; how it is institutionalized with the organization; and looking at policies and what structures are set up. The essential elements on the individual side are: aware of differences; know what your values are and what the other culture's values are; and work within the dynamics of difference. Sharon continued discussing explicit/implicit bias; cultural humility; linguistic competence; linguistic competence; identity privilege; health literacy; health equity; power imbalance, expression of power; and expression of power.

X. Cultural Competency Training – Sharon Jones – con't.

The Behavioral Health Board can be seen as an advisory committee that is the gatekeeper to resources. The Board can advocate strongly for resources and how those resources are distributed. She continued with the barriers to care; cross-cultural strengths; and cross-cultural strengths. Sharon explained cultural responsiveness and multicultural awareness. Sharon was asked several questions that she felt that it would be best if she took them to senior leadership for answers and then bring back a follow-up. Sally asked if the Board could have a copy of Sharon's PowerPoint; Sharon will have Carol send it to everyone. Iris stated that this can be a follow-up at the Retreat.

Recommendation/Action: As noted above

XI. Chair's Report
a. Finalizing Retreat (date and agenda) (Friday 9:00-12:00)
b. MHSA Public Hearing – Tuesday, November 1 – Need quorum of 7

Discussion/Conclusion: a. It was decided that the Retreat would be on Friday, October 21st from 9:00-12:00. b. The MHSA Public Hearing will be Tuesday, November 1, 2016. Please remember that a quorum is needed on this date. It was decided that the Board meeting would be from 4:00 to 5:00. There will be a 15 minute break. The Public Hearing will begin at 5:15 and end at 6:30. The Public Hearing will be held at 1137 B Street, Merced. Sharon J. mentioned that they will be having Focus Groups around Merced. If someone is interested in attending one, she will send the information out. The Focus Groups are informational on the FY 16/17 update – finding out how the programs are doing and how we can improve quality within the programs we already have approved. There is no money being designated to the MHSA programs. If anyone would like to be a key informant interviewer, to sit with Sharon and tell her what they think of the program, she is open to this.

Recommendation/Action: Sharon will send out the Focus Group information

XII. Supervisor's Report

Discussion/Conclusion: Supervisor Walsh reported that there are two Board of Supervisor meetings in September – the 13th and 20th. Final budget for the County is being compiled and will be forthcoming the first part of October. There was a question earlier in the regarding ethics training, but it was a different ethics training being asked about. The County ethics training that is mandatory for participation on this Board, are the two dates listed on today's agenda – Sep 27th and Oct 7th. All Board members need to attend.

Recommendation/Action: Information only

XIII. Director's Report
a. B Street Location Update / Next Steps

Discussion/Conclusion: a. Sharon M. reported that the appraisal for the B Street building is still pending. DPW is trying to locate the original appraisal that was done in 2009 before they release the new document.

Recommendation/Action: Information only

XIV. Reports / Updates
a. Executive Committee
b. QIC

Discussion/Conclusion: a. Iris had nothing at this time. b. There was no QIC meeting to report on.

Recommendation/Action:

XV. Announcements
a. Reminder – Mandatory Ethics Training – Sep 27th or Oct 7th – Remember to Sign Up

Discussion / Conclusion: a. Everyone needs to attend this mandatory training. Please sign up for one of the two dates.

-Sharon M. stated that the Department is looking at the Vision and Mission Statement with the new name change as well as the website. They have done a lot of work on the intranet and internet and hopefully both will be able to be seen in the near future. Iris commented that she hoped the Department will one day be on Facebook or other social media. Supervisor Walsh commented that there is a policy coming forward on this issue. There are already Departments that are on Facebook.

-Sally commented that due to personal reasons she will not be able to attend the QIC meeting any longer. Mary Ellis will continue but another member is needed to take Sally's place on the QIC Committee.

XVI. Adjournment

Discussion / Conclusion: The meeting was adjourned at 4:27 p.m. The next meeting is October 4, 2016.

Submitted by: _____
Carol Hulsizer
Recording Secretary

Approved by: _____
Paula Mason, Secretary
Merced County Mental Health Board

Date: _____

Date: _____