



Merced County Mental Health Board Meeting

January 8, 2013

3:30 – 5:00 pm

300 E. 15th Street, Merced, CA 95341

Present:	Mary Ellis, Chair; Sally Ragonut, Vice-Chair; Vince Ramos, Secretary; Mary Hofmann; Cora Gonzales; Jan Morita; James Fuller; Maureen Freitas; Chuck McClure; Iris Mojica de Tatum
Absent:	Supervisor Walsh; Linda O'Donnell; Audrey Spangler; David Baker; Kim Carter; Keng Cha
Others Present:	Curt Willems; Sharon Jones; Chris Kraushar, PRA; Rosalba Serrano, Golden Valley Health Centers; Janet Spangler; Betty Hoskins; Lillian Torres, Turning Point; Richard Hawthorne, AOD Board; Carol Hulsizer, Recorder

MINUTES

I. Call to Order / Flag Salute / Roll Call

Mary Ellis, Chair, called the meeting to order at 3:35 p.m. The pledge of allegiance was done. Roll call was taken.

II. Approval of Minutes from December 4, 2012 (BOARD ACTION)

Action/Recommendation: M/S/C (McClure / Fuller) to approve the minutes from December 4, 2012.

III. Approval of Agenda for January 8, 2013 (BOARD ACTION)

Action/Recommendation: M/S/C (Hofmann / Gonzales) to approve the agenda for January 8, 2013.

IV. Opportunity for Public Input to Speak on Any Matter of Public Interest Within the Board's Jurisdiction Including Items on the Board's Agenda (Time Limit of 3-5 Minutes)

a. Open Discussion for Board

Discussion/Conclusion: a. Vince stated that the EORO is coming up and he had paperwork on recommendations from last year that he passed around. On the next agenda he would like to have discussion on the new Medi-Cal rates and how it will affect the clients.

Cora passed around a Get Well card for the Director.

Recommendation/Action: As noted above

V. Services for the Latino Community – continued discussion from December meeting

Discussion/Conclusion: Sally commented that this Board is just beginning to understand services to the Latino community. For the next four to five months it would be beneficial for this Board to continue discussion on this subject. Cora feels that they need to hear from the staff on what services are being done and what problems there are. The Board cannot go forward without having all the appropriate information. Sally continued that this Board's retreat in April will focus on the "Community-Defined Solutions for Latino Mental Health Care Disparities" which the Director helped create. Curt commented that the Department is gearing up for healthcare reform in 2014. The Department has recently hired three new Spanish speaking clinicians for the purpose of addressing this population from a language of familiarity to them. Sharon Jones offered to have one of her Community Partners who work in these communities to come to a Board meeting.

Recommendation/Action: Information only

VI. Golden Valley Health Care Representative – Regarding Latino Community

- Data Chart

Discussion/Conclusion: Rosalba Serrano from Golden Valley Health Centers was present today and she is a Behavioral Health Clinician. They have fifteen Behavioral Health Clinicians in Merced and Stanislaus County – five in Merced and by the end of February they should have seven. This puts clinicians in Merced, Los Banos, Dos Palos and Planada. They see an average of 170-190 per month; and in a year 2,000-2,200 visits. They have three psychiatrists – two in Stanislaus and one in Merced (Dr. Hunt). They have

<p>VI. Golden Valley Health Care Representative – Regarding Latino Community - continued</p>
<p>two Case Managers, Substance Abuse Program with one Substance Abuse Counselor and two clinicians who help co-facilitate. They also have the Cultural Broker Program and they share in the PEI Program which has been a big success. There is one coordinator per Cultural Broker who addresses the Latino community. They go to health fairs, presentations at migrant camps, presentations to parenting groups, and employment agencies. Mainly it is educating the community on mental health and their resources. They give the community information on anxiety and depression so that even if they do not come to the clinic, they at least know about it. In Merced County they see about 40,000 patients as a clinic and about 85% are Latino. Mostly they see women and children. About 60% of their clients are Medi-Cal and about 40% are uninsured. Their integrated program works with the patient seeing their primary care provider and then the primary care provider calls them in immediately. This lowers the stigma and any barriers are met and then there is a follow-up. One requirement is that they are to be a Golden Valley patient, but they can also see one of their therapists before they see a doctor. Many referrals do come directly from the primary care providers. They do have some screening tools (such as for OB and diabetic patients) but not for every patient. They refer patients to County Mental Health for the more severe or intense cases. Those that come to the clinic in crisis are referred to Marie Green. Those who are uninsured pay according to a sliding fee scale and usually pay about \$30/visit. Part of Golden Valley's Integrated Program is that if the client comes in to see their primary care provider and see a clinician, the cost is \$30 regardless of who they see; they have 48 hours after seeing their primary care provider and it will be only one cost.</p>
<p><i>Recommendation/Action:</i> Information only</p>
<p>VII. Solutions for Health Care Disparities – which chapters to be discussed at April retreat</p>
<p><i>Discussion/Conclusion:</i> At the December meeting members were given a copy of the table of contents from “Community-Defined Solutions for Latino Mental Health Care Disparities”. Members were to decide which chapters they would like discussed at the April retreat. Jan recommended discussing Chapter 3 and Sally agreed with her. Carol was asked to copy Chapter 3 and send out to the members in the next monthly packet. It was suggested that AOD Board members also be included in this. Jan and Cora will be working with Manuel on planning the retreat.</p>
<p><i>Recommendation/Action:</i> Chapter 3 to be discussed at April retreat. Copies of Chapter 3 to be sent out in February packet.</p>
<p>VIII. Supervisor’s Report (Hub)</p>
<p><i>Discussion/Conclusion:</i> Supervisor Walsh was not present today.</p>
<p><i>Recommendation/Action:</i></p>
<p>IX. Director’s Report (Curt)</p> <ul style="list-style-type: none"> a. State Update b. Introduce New Children’s System of Care Manager – Betty Hoskins c. New CalWORKs Manager – Trechann Barber-Jacinto
<p><i>Discussion/Conclusion:</i> a. Curt reported there is not much new at the State level regarding the budget. There are not major issues with the Department’s budget at this time. The Department continues to look at alternative services such as reaching into the different populations – not just Latino but other populations as well that need service. The Department is preparing for the EQRO site visit. The Department is also working on reducing rejection notices from Medi-Cal for billable services. They are also trying to incorporate staff more into the QI utilization review process and have them review charts as well. In doing so, those staff members, when they do the review, they also get educated as to how they should do their job better; this should be fully implemented in the near future. They are getting better notes and outcomes with billable services. b. Curt introduced Janet Spangler as the new Adult Outpatient Manager; she used to be the Children’s Manager. The new Children’s Manager – Betty Hoskins, was introduced and she comes from Tuolumne County. Curt continued that the Department is restructuring and making some changes with staff. One of the AOD Managers, Jon Masuda that had both mental health and AOD service background has now taken over the Los Banos and Livingston offices. Jon will bring continuity of care and services to Los Banos area under one manager. c. Jon Masuda taking over LB and Livingston left an open AOD Manager position and that has been filled by a Clinician III who was working at Marie Green – Trechann Barber-Jacinto.</p>
<p><i>Recommendation/Action:</i> Information only</p>

XI. Committee Reports / Updates

- a. **Quality Improvement Committee (QIC)** (Sally / Mary E.)
- b. **Executive / Bylaws / Planning Committee** (Sally / Vince / Mary E.)
- c. **Membership Committee** (Kim)
- d. **Patients’ Rights Advocate** (Chris)
- e. **Wellness Center Update** (Chuck)
- f. **CALMHB/C Update** (James / Keng)
- g. **NAMI** (Mary H.)
- h. **Children’s System of Care (CSOC)** (Cora)
- i. **MHSA Ongoing Planning Council** (Sharon J. / Chuck / Mary E.)
- j. **Cultural Competency Committee** (Mary H. / David)
- k. **Community Partner’s Meeting** (Vince / Mary E.)

Discussion/Conclusion: a. No report. The next meeting is January 22, 2013. b. Mary requested that Board members read “Courtesy and Decorum” from Rosenberg’s Rules of Order; this is a reminder of why there are rules of order. Jan is looking for some Board members who will work with her on finalizing the Vision Statement; Mary E. and Vince volunteered to work with Jan. c. Kim was not present today. Sally reported that Kim’s father recently passed away. Mary E. welcomed the newest Board member – Iris Mojica de Tatum. d. Chris reported that she and Sam Kalembor, from Kings View, met with Manuel on January 4th. December was a quiet month. There were no significant issues in the meeting with Manuel. e. Chuck talked about the painted tiles in the room today – they are currently trying to decide if they should keep the tiles at the Wellness Center or B Street. The tiles were all painted by consumers at the Wellness Center. Their holiday and talent show went very well. Chuck thanked Jan Morita for extending the invitation to the Board last month; Cora responded that she attended and it was a lot of fun. Chuck continued that they are doing a survey on what new groups the clients would like to have. Estella Dunn is going to do a Budgeting Class at the Wellness Center; details are still being worked on. There will be a Martin Luther King Celebration on the 17th; there will be a potluck. At their weekly meetings on Mondays, they encourage everyone to follow safety rules. f. James stated that the CALMHB/C will be meeting the 3rd weekend in January in San Diego. g. In January NAMI has their regular family support groups which are expanding. Janet Spangler will be attending their meeting on the 23rd to talk about the Adult System of Care. On Monday, January 28th a NAMI group will be going with Manuel up to Modesto for a NAMI regional presentation. On January 31st they will be starting the Spring Family-to-Family Class every Thursday at the CUBE; there is a class in English and one in Spanish. The Peer-to-Peer Class will be starting soon. If anyone would like to have a NAMI speaker/presentation, please let Mary know. h. No report; the next CSOC meeting is January 14, 2013. i. Sharon J. is working on the FY 13/14 Annual Update and they are setting up focus groups for this. She will have all the MHSA programs present their outcomes on February 21 and 22. Next week is another CBMCS training; there will be two additional trainers. j. Sharon J. reported that the Cultural Competency Committee met each month last year. She was contacted by Marilyn Mochel and she has established a forum to discuss African-American Women on February 2nd from 10:00-2:00. Sharon has received a request from Ballico Elementary School to participate in their Health Fair. The Innovative Project continues. k. The next meeting is January 31st. Mary E. and Vince will attend.

Recommendation/Action: Information only

XII. Adjournment

Discussion / Conclusion: The meeting was adjourned at 5:04 p.m. The next meeting is February 5, 2013.

Submitted by: _____
Carol Hulsizer
Recording Secretary

Approved by: _____
Vince Ramos, Secretary
Merced County Mental Health Board

Date: _____

Date: _____